

# SKY HIGH SPORTS

RUGBY TOUR TO

## BATH

PRICES VALID FOR SPRING 2020

### RUGBY TOUR INFORMATION PACK

[WWW.SKYHIGHSPTS.CO.UK](http://WWW.SKYHIGHSPTS.CO.UK)

DATE OF QUOTATION: 4TH MARCH 2020

**SkyHigh**  
**SPORTS**

the rugby tour specialists



Chippenham RFC hosting Oakville Crusaders (CAN) on the Bath leg on their European Tour. Chippenham RFC are a fantastic hosting club who always put on a brilliant fixture and stay around to socialise with the touring team post match.



## INTRODUCING: SKY HIGH SPORTS

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Sky High Sports is a Rugby Specialist Tour Operator which excels at combining Rugby and Travel to provide once in a lifetime experiences for good Rugby people across the world.

Our commitment to offering innovative, exciting and bespoke tours, along with our client focused, personal and dedicated approach has allowed us to build a global portfolio of clients and earn a reputation of excellence in our field.

Our team is made up of passionate rugby playing people & travel experts who take pride in introducing you to the vast rugby cultures of Europe through the great rugby tradition of touring.

Every one of our Rugby Tour itineraries has been developed from our own individual and subsequent Professional experiences. We're privileged to work with some superb rugby people who allow us to create a personal experience on each tour which we are delighted to share with you and your team.

**THE RUGBY TOUR SPECIALISTS**

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Coaching Clinic behind the Recreation Ground with Bath Hooker-Ross Batty. It is a great experience for teams to get the opportunity to be coached by professional players who have made it to the top.



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## MEET THE SPECIALISTS

### Richie Gledson - Top Left

A Front-Row on the field & our director, Richie started Sky High Sports in 2009 following a playing career in England and Italy. A fluent Italian and competent Spanish speaker, RG chaperones each tour to Spain and Italy. Richie has a hand in the logistics of each inbound tour & will be the main point of contact ahead of departure.

### Jamie Dixon - Top Right

A centre, Jamie chaperones all our tours to Central & Eastern Europe. Jamie possesses an enthusiasm & passion for both the game & his role at Sky High Sports which makes him a great attribute to the firm and our touring clients. A sevens specialist and keen cross-fitter.

### Harry Snowdon - Bottom Right

An ex-Pro with Newcastle Falcons, Harry takes the lead on our Scottish and Irish Tours. The focus and dedication which served him well in the pro-game is evident in his work at Sky High Sports.

### Tom McCallum - Bottom Middle

The newest recruit on team Sky High Sports. The photo is rare evidence of game-time given his regular injuries. Tom will be taking care of our English & French Tours.

### David Cook - Mid-Left

A scrum half on the pitch, a whizz with our marketing & the posh-lad in the office. David loves a meme & is a fervent traveller. He's regularly seen instagramming sunsets.

### Caity Mattinson - Bottom Left

An England International, making her debut against Canada in 2018. Caity joins up with our team in the off-season and assists with the operations & marketing at Sky High Sports



Clockwise from Top Left: Richie Gledson, Director and Italy and Spain expert; Jamie Dixon, Central & Eastern Europe guru, Harry Snowdon, Ireland & Scotland maestro; Tom McCallum, England & France; Caity Mattinson, Girls Rugby & David Cook, our Marketing Genius.

# THE TOUR PACKAGE

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## ACCOMMODATION & FOOD PROVISION

- ◆ Two Nights Bed & Breakfast Accommodation at Top Rated Youth Hostel in Bath. Group accommodated in Multi-Bedded Rooms with a mix of En-Suite & Shared Facilities.
- ◆ All Meals as stated in the tour itinerary on Page 7.

## GROUND TRANSPORTATION

- ◆ Three Days Hire of an executive coach & driver. Coach equipped with WC, DVD & Seatbelts and adheres to the highest industry health & safety standards.

## THE RUGBY EXPERIENCE

- ◆ Two Rugby Matches against local opposition. Fixtures inclusive of pitch-hire, changing facilities & post-match reception and hospitality.

## ACTIVITIES & EXCURSIONS

- ◆ N/A

# TOUR QUOTATION

## PACKAGE PRICING

<b>NUMBER OF PASSENGERS</b>	<b>25-29</b>	<b>30-34</b>	<b>35-39</b>	<b>40-44</b>	<b>45-49</b>	<b>50+</b>
<b>PRICE PER PERSON</b>	£229	£219	£209	£199	£189	£179

Quotation Valid Until: 1st April 2020 | Prices Quoted in Pound Sterling (GB£)

## PAYMENT STRUCTURE

<b>PAYMENT TYPE</b>	<b>DEPOSIT</b>	<b>BALANCE PAYMENT</b>
<b>AMOUNT DUE</b>	£100	Balance
<b>DUE DATE</b>	Upon Booking	1st April

Please Note: We are flexible with payment dates & amounts & can develop a structure which works for you.

## INCLUDED IN THE TOUR PACKAGE AS STANDARD

- ◆ Pre-Tour Assistance with Rugby Union & Federation Documentation and Permission to Tour Paperwork.
- ◆ 24-Hour Emergency Contact at our UK office.
- ◆ Financial Security and Payment Protection.
- ◆ Bespoke Itinerary Planning Service.
- ◆ Access to discounted prices for Rugby Kit & Apparel from our partners at Samurai Sportswear.

# THE TOUR ITINERARY

#	ONE	TWO	THREE
DATE	Friday	Saturday	Sunday
MORNING	~	Morning at leisure ~ Transfer to a local Rugby Club	Pack Bags & Check-Out of Accommodation ~ Transfer to a local Rugby Club
AFTERNOON	Squad assemble at your Rugby Club ~ Transfer by Executive Coach to Bath ~ Arrive & Check-In	Arrive & Warm-Up ~ <b>TOUR MATCH ONE</b> ~ Third Half	Arrive & Warm-Up ~ <b>TOUR MATCH TWO</b> ~ Third Half ~ Transfer Back Home
EVENING	Evening at leisure to explore your surroundings	Return to Accommodation ~ Evening at leisure	Arrive at your Rugby Club ~ End of Tour
DIGS	YHA Bath	YHA Bath	~
MEAL PROVISION	~	Cooked Breakfast ~ Post Match Lunch	Cooked Breakfast ~ Post Match Lunch

# UPGRADES, EXTRAS & ALTERNATIVES

## ACCOMMODATION UPGRADES

### UPGRADE ITEM

Upgrade to a 3\* Hotel

### BATH

Move to a 3\* Hotel in the heart of town for £45.00.

*Prices are all Supplements, priced per person, per night | Supplement price is in addition to the prices quoted on Page 6 | Available to individual tourists*

## FOOD PROVISION

### MEAL

Rugby Club Lunch or Dinner

### PRICE

£10.00 per person

### DESCRIPTION

A one-pot option, ideal following training sessions.

Restaurant Lunch

£12.50 per person

A one-course meal, such as a Pizza Buffet.

Restaurant Dinner

£20.00 per person

A two or three course meal at a group friendly restaurant.

Special Banquet Dinner

£30.00 per person

Ideal for End of Tour Celebration at a Traditional Restaurant.

## THE RUGBY EXPERIENCE

### ITEM

An additional Rugby Fixture during the tour

### PRICE

£250.00 per match

### DESCRIPTION

Inclusive of post-match food & hospitality.

An additional training session during the tour

£150.00 per session

Pitch Hire & access to changing facilities and rugby equipment.

Guest Coaching Session

Prices on application

Coaching Clinic with Current & Former Bath Rugby Players.

Match Tickets

Prices on application

Match Tickets at the Rec to watch Bath Rugby.

Bath Rugby Experience

From £35.00 per person

Tour of Baths training facilities, training session, workshop and Q&A with current Bath Rugby Players.

## ACTIVITIES & EXCURSIONS

### ITEM

Bubble Football

### PRICE

From £15.00 per person

### DESCRIPTION

5-a-Side Football played in Zorb/Bubble Suits

Paintballing

From £20.00 per person

Team Combat Games at Paintball Bath

Go Karting

From £25.00 per person

Team Grand Prix/ Time Trials at Absolutely Karting

Ten Pin Bowling

From £12.50 per person

Two Games of Ten Pin Bowling at Ten Pin Bristol.

# YHA BATH

Bathwick Hill, Bath BA2 6LA | Tel: 0345 371 9303 | [Accommodation Website](#)

## OUR THOUGHTS

YHA Bath is a visually striking building and boasts stunning architecture, complemented by a homely, comfortable interior, freshly updated for 2018. The fantastic new reception/café bar lounge area is particularly inviting and comfortable.

A peaceful garden outside to relax in, perfect for picnics when the weather is at its best. There's also a comfortable lounge boasting leather sofas, books, board games and a brilliant view from the full-length windows.

In fact, it has everything you need for a modern city break including laundry facilities, an extra dining room, free Wi-Fi and a drying room for muddy boots should your visit take you further afield.

## LOCATION



## TRIPADVISOR



88 reviews

#8 of 45 Speciality Lodgings in Bath

## ROOM TYPE



MULTI-BEDDED ROOMS WITH A MIX OF EN-SUITE & SHARED FACILITIES

# INTRODUCING: BATH

The UNESCO World Heritage City of Bath, is a true jewel in England's Crown. With more listed buildings than anywhere else in the country, Bath has class, sophistication culture and style at its heart.

The roots of the town lay not too far from the impressive Roman Baths at the heart of the city. This attraction has been at the heart of the cities development over the past 300-years bringing the high-powers of English aristocracy to the city to 'take the waters.'

As well as the Roman Baths, the city boasts then stunning Bath Abbey, the wandering cobbled streets, the birthplace of Jane Austen, and one of World Rugby's most famous venues - the Recreation Ground. The site of many a championship winning team, The Rec is one of the most instantly recognisable venues as it sits below the aforementioned dramatic Georgian mansions on the banks of the River Avon.

Bath is a true Rugby city. Match days are awash with numerous well-spoken Rugby lovers kitted out in the instantly recognisable Blue, Black and White stripes, and as kick-off draws every closer, the West Country brogue starts to come out with incessant chanting as the players take the field for another eighty minutes.

This atmosphere is a common theme in the area. Rugby is the lifeblood of the area. A traditional touring venue in its own right, the teams in the areas of Bath, Gloucester, the Forest of Dean and down throughout the South West are fantastic hosts that play great Rugby and know how to do some great hosting

The South West in itself is a cracking touring venue. As well as some iconic towns, the area boasts many adventure centres and activity venues.



Oakville Crusaders (CAN) at the Royal Crescent on a day exploring the city centre



Birdseye view of Bath



The Pulteney Bridge across the river Avon

## TOP FIVE: BATH

1. Match Tickets to see Bath in Top Flight Action
2. Guest Coaching Session Bath Hooker Ross Batty
3. Behind the scenes Tour of The Rec or Farleigh House
4. A visit to The Traditional Roman Baths
5. A day exploring what the UNESCO World Heritage City has to offer!



# HAVE YOU THOUGHT ABOUT YOUR TOUR RUGBY KIT?

Looking to shape up your team kit? When it comes to sport, you only play as good as you feel. If you're comfortable and confident in your kit, it'll show in your performance.

High quality sportswear is essential for team sports at all levels; with so much on the market it can be tricky to know where to begin.

We recommend getting ahead of the game and speaking to one of our passionate and enthusiastic Sales Representatives at the earliest opportunity to make sure that you have the best kit possible for your team on your next Tour!

At Sky High Sports, we're proud to endorse Samurai Sportswear as market leaders in Rugby kit.

#LooksBetterLastsLonger

What we do...

**MATCH PLAY & LEISUREWEAR**



**INDUSTRY LEADING 3D KIT DESIGNER**



**MINIS & JUNIORS**



CONTACT US TODAY TO BEGIN YOUR SAMURAI JOURNEY...

01508 531010

sales@samurai-sports.com



## THE BOOKING PROCESS

We aim to ensure that working with Sky High Sports is a relaxed and simple process. By enlisting the services of SHS, you have already unloaded a lot of the hard work, so here is what you can expect once you have agreed to tour with us:

1. Upon agreement of the package & itinerary, we'll send you a booking form & payment schedule which will confirm everything we're doing for you & when payments are due.
2. By signing the booking form, you agree to our terms and conditions, which are located at the rear of this pack.
3. Payments can be made by International Bank Transfer or by a Credit Card Payment over the phone.
4. We will send you a spreadsheet & questionnaire to complete. This will provide us with the key information we need to successfully organise your tour. It will cover all things from passport information & dietary requirements to your team colours and playing ability. It will also enable us to ensure the rooms on tour are appropriate for the make-up of your party.

Between the time of booking and departure day, your dedicated tour manager at Sky High Sports will maintain a regular contact to ensure we have the correct information from you, and that you are aware of the development of the tour.

Where appropriate, Skype or Facetime meetings will be preferable to achieve this. Your Tour Agent will be able to offer parents evening presentations via Skype where appropriate.

Then, four weeks ahead of the tour, a full and confirmed itinerary including the key contacts, an hour-by-hour schedule and a detailed guide will be sent to you.

At this stage however, subtle changes may be made to the itinerary.

# THE SKY HIGH SPORTS ROLL OF HONOUR

Abbey Gate College	Clayton RFC, USA	Latymer Upper School	Rugby Rovato, Italy
Abbey Park High School, Canada	Clems Pirates RFC	Lisburn RFC	Salisbury RFC
Acklam RUFC	Cliffe Pirates RFC	Liverpool St Helens RFC	Sarnia FC, Canada
Aldermaston RFC	Cobham RFC	Livingston RFC	Sarnia Saints RFC, Canada
Alnwick RFC	Colchester RFC	Long Beach State University, USA	Sevenoaks RFC
Alton RFC	Consett RFC	Luton RFC	Sheffield University Medics RFC
Altrincham Kersal RUFC	Crediton RFC	Macclesfield RFC	Shelford RFC
Ampthill & District RFC	Creighton RFC	Maldon RFC	Shippensburg University, USA
Ashby RFC	Cuffley RFC	Malton & Norton RFC	Shotton Steel RFC
Ashville College	Cumnock RFC	Martignes Port de Bouc, France	Sleaford RFC
AS Rugby Lecco, Italy	Darlington RFC	MC Lions, India	Southwell RFC
Ayr RFC	Dartfordians RFC	Melrose RFC	Spakenburg Rugby, Holland
Banbury RFC	DHSOB RFC	Mill Hill School	South Leicester RFC
Bangor Grammar School	Diss RFC	Mold RFC	St Andrews College, South Africa
Barrhaven Scottish RFC, Canada	Doncaster Knights RFC	Morpeth RFC	St Clair School Rugby, Canada
Basildon RFC	Dorking RFC	Nelson Rugby, Canada	St Ives RFC
Battersea Ironsides	Drexel University RFC, USA	Newark RFC	St John University, USA
Bede Academy	Duchess High School	Newbury RFC	Stirling County RFC
Belenenses Rugby Club, Portugal	East London RFC	Newcastle School for Boys	Stockton RFC, Co Durham
Billericay RFC	Eastside Banshees RFC, USA	Newcastle West RFC, Eire	Stowe School
Billingham RFC	Edenbridge RFC	Northern FC	Stewarts Melville RFC
Bletchley RFC	Ely RFC	Northumbria University RFC	Strathendrick RFC
Blyth Spartans FC	England Counties XV	Oakville Crusaders Rugby, Canada	Sunderland RFC
Bognor Regis CC	Esher RFC	Old Brentwoods RFC	Sutton Coldfield RFC
Bowdon RFC	Eton Manor RFC	Old Caterhamians RFC	Sutton & Epsom RFC
Bolton-by-Bowland CC	Farnborough RFC	Old Colfeians RFC	t'Gooi Rugby, Netherlands
Boston RFC	Federación Española de Rugby	Old Elthamians RFC	Tamworth RFC
Brackley RFC	Finchley RFC	Old Emanuel RFC	Teddington RFC
Braintree RUFC	Fullerians RFC	Old Northamptonians RFC	Terenure College RFC, Eire
Brantford Harlequins RFC, Canada	Gateshead RFC	Old Richians	The Berkhamsted School
Brentwood RFC	Glasgow High Kelvinside RFC	Old Rutlishians RFC	Tonga Rugby Football Union
Brighton RFC	Goggled Cymru RFC	Old Williamsonians RFC	Towcestrians RFC
Britannia Lions Rugby, Canada	Grasshopper RFC	Orrell RFC	Trent College
Bro Ffestiniog RFC	Guildford RFC	Owen Sound School, Canada	Tring RFC
Brockleians RFC	Gwernyfed RFC	Pangbourne College	Tynedale RFC
Bromsgrove RFC	Haberdashers' Aske's School	Percy Park RFC	The Woodlands RFC, USA
Bruce County RFC	Haileybury College, Australia	Pinner RFC	Upminster RFC
Burbage RFC	Hamilton Hornets, Canada	Ponteland RFC	University of Dundee RFC
Burton RFC	Harvard University RFC, USA	Portadown RFC	University of Maine Farmington, USA
Bury RFC	Heathfield & Waldon RFC	Portadown College	University of Glasgow
Bury St. Edmunds RFC	Henley RFC	Port Sunlight RFC	Vernon Rugby, Canada
Caldy RFC	Hesby Rugby Huy, Belgium	Prestwick FC	Watsonian FC
Caerphilly RFC	Hitchin RFC	Pulborough RFC	Weaving Warriors RFC
Cal Poly Mustangs Rugby, USA	Holy Cross Catholic School, Canada	Queen's University, Canada	Westcliff RFC
Camelot RFC	Hove RFC	RC Amstelveen, Netherlands	Westcombe Park RFC
Cambridge University RUFC	Howe of Fife RFC	RC Bulldogs, Netherlands	Western Washington University, USA
Carson Graham School, Canada	Hoylake RFC	RC Diablos, Belgium	West Hartlepool RFC
CBC Cork College, Eire	Hullensians RFC	RC Le Hulpe, Belgium	Western-Super-Mare RFC
CBC Monkstown College, Eire	Instonians RFC	RCO Harlequins, Netherlands	Weybridge Van dals RFC
CBC Limerick College, Eire	Jed-Forest RFC	RC Waterland, Netherlands	Wimbledon CC
Chelmsford RFC	Jeunesse Sportive Illiberienne RFC	Redcar RUFC	Winchester RFC
Chesham RFC	Kendal RUFC	Reeds Weybridge RFC	Winnington Park RFC
Chester-Le-Street RFC	Keighley RFC	Richmondshire RFC	Wirral RFC
Chew Valley RFC	King's College Taunton	Rosslyn Park FC	Workington Zebras RFC
Chippenham RFC	Kirkby Lonsdale RFC	Roundhegians RFC	Wymondham RFC
Christleton High School	Knutsford RFC	REME, British Army	Yarm RFC
Clarence Fulton High School, Canada	Lamorinda Rugby, USA	Rugby Club San Martin, Argentina	

# SKY HIGH SPORTS TERMS & CONDITIONS

Here at Sky High Sports Limited (Sky High Sports), we aim to make all your group travel arrangements as simple and hassle-free as possible. We don't like confusing small print either, so take your time to read through these simple terms and conditions before you make your booking with us. All of our tours comply fully with government travel regulations and EC package travel directives. In these terms and conditions "you" and "your" refers to anyone named on the booking form. "We" or "Our" refers to Sky High Sports Limited.

## Booking & Deposits

If you wish to accept a tour from Sky High Sports, then contact your tour manager as soon as possible. We will then send you an invoice, booking form & these Terms and Conditions to be completed, signed and returned on the date stated. The booking form should be returned to Sky High Sports together with the deposit as stated on the invoice. The quote price takes into account a minimum number of people travelling, please be aware that surcharges may be applied in cases of under-occupancy, group reductions or cancellations.

Please be aware that until a booking is received and payment has cleared, we cannot make any reservations for your tour unless specified in writing by a member of staff. If there is an error in the booking form or a confirmation document, you must inform us immediately, as it may not be possible to make changes later on.

Once a booking form and deposit has been received, your tour manager will check final availability of your tour. If price or availability has changed since your original quote and your deposit and booking form have not been received before the valid date specified on your quote, a new quote may be issued.

## Your Contract

Once you have signed and returned the booking form, you (the tour organiser) and your group enter into a contract with Sky High Sports, so please check that you have the authority to act on behalf of the touring party. In signing the booking form, you are accepting these terms and conditions yourself and on behalf of persons using the services of Sky High Sports. Subsequently, please ensure that all involved understand these Terms

and Conditions and have up to date information on the tour package booked by you.

Please ensure that all information on the booking form is complete and accurate, Sky High Sports cannot be held responsible for inaccurate booking information. Any changes to your tour within four weeks of the departure date must be made in writing to the Sky High Sports and cannot be guaranteed.

## Payment

Alongside your final quotation, Sky High Sports will issue an invoice specifying the payment dates for deposits and final payments. Final payment is normally due no later than six weeks prior to departure. This will fluctuate depending on the duration and scale of the tour. Sky High Sports will always confirm in writing what the required & agreed payment dates are.

If payment is not received on time, a member of the Sky High Sports team will get in contact with you, the tour organiser, to resolve the issue and avoid cancellation. If payment is still not received in reasonable time up to 6 weeks before the tour, we reserve the right to cancel your tour as a last resort.

If paying for a ticketed event such as a rugby match, theme park or theatre show, tickets will need to be paid for upfront and are not refundable. We also adhere to our suppliers' cancellation terms at all times. Any loss incurred by Sky High Sports in the event of a full or partial cancellation, will be passed to the touring party.

Payment can be made by BACS Bank Transfer or by Cheque.

## Insurance

For your own protection, Sky High Sports recommends that all clients are fully insured for every tour. If you have arranged your own insurance, please send policy details to Sky High.

Travel insurance is for your own protection so please ensure that your policy is up to date and will cover your sporting activity. Travel insurance is especially important if you are booking your own flights as part of your tour as we cannot

refund any tours due to flight delays or cancellations. Please send us confirmation of your insurance for all passengers once you have booked your tour.

Sky High Sports is an affiliate of Endsleigh Insurance. Through our partners, we are able to offer competitive and effective Sport Inclusive Travel Insurance packages for the touring party.

## Union & Federation Permission

For Tours outside your own Union, i.e. outside of the country you represent, it is the responsibility of the touring team, and not the tour operator, to obtain Union or Federation clearance to play Rugby Fixtures in another Union. Where possible, Sky High Sports will present the required information to complete the documentation appropriately.

## Financial Security

Sky High Sports Ltd is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with 'The Package Travel, Package Tours Regulations 1992' all passengers booking with Sky High Sports Ltd are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Sky High Sports Ltd. This insurance has been arranged by Towergate Chapman Stevens through HCCI International Insurance Company PLC.

Policy exclusions: This policy will not cover any monies paid for Travel Insurance or any claim relating to Air Flights. Please ensure the Company you have booked with has the appropriate CAA / ATOL Bonds in place

All flight bookings will be sold in addition to and as a separate entity to the Rugby Tour Package purchased with Sky High Sports. Sky High Sports are an affiliate of ATOL Holders, Aviate Management Limited Ltd (ATOL 10232). ATOL Protection extends to the flight booking only. An ATOL Certificate will be issued covering the flight only once a deposit has been paid. Visit

# SKY HIGH SPORTS TERMS & CONDITIONS

www.atol.org.uk for more information. If you book flights yourself you may not be ATOL protected and may need extra protection so contact us for more information on your tour flights.

## Sports Fixtures and Tournaments

Sky High Sports arranges matches through a network of contacts and international match and tournament agents. Every effort will be made to match the standard of your team with the standard of your opposition but this cannot be guaranteed. Sky High Sports cannot be held liable for the cancellation of matches due to circumstances outside of our control including weather conditions, league commitments or any other factor. As a matter of league policy, please contact the necessary sporting bodies before touring to ensure that your fixtures are approved. Please ensure that you and your team respect local rules and regulations and are prompt for all matches. With regards to tournament entries, the number of matches is dependent upon the number of teams entered into the tournament. Sky High Sports cannot guarantee a minimum number of tournament fixtures but will endeavour to provide suitable match arrangements. The Teams entered into a tournament or festival must adhere to the rules of the tournament organisers. Sky High Sports cannot be held responsible for failure to comply with these regulations.

## Cancellation Charges

All cancellations of group or individual tour member must be made in writing by the tour organiser and sent to Sky High Sports at the address below. Cancellation charges are as follows:

Period before Departure	% of Tour Payable
From Booking	100% of the Deposit
Under 42 Days	25%
Under 28 Days	50%
Under 14 Days	100%

## Prices and Surcharges

Prices in the Sky High Sports Tour Information Packs, on the website or quoted to you are correct at the time of publication. Sky High Sports reserves the right to change these prices due to increases in costs of products or services. We will however absorb up to 5% of any increase in price of the tour and will not impose surcharges less than 4

weeks before tour departure. Check your quote sheet for the amount of days that your quote is valid for and please return a booking form and deposits before this deadline or a new quote will need to be issued if you submit your booking form after this deadline.

## Complaints

At Sky High Sports, we try to ensure that we exceed your expectations in every area of your tour arrangements, however if you have any suggestions or even a complaint please do inform us in writing at the end of your tour. If your problem is whilst you are on tour then please bring it up with the Sky High Sports representative or directly with the agent or supplier (coach company, hotel manager etc.) Sky High Sports also has a 24-hour emergency phone number (07834233768) and a dedicated advisor can help you resolve the problem.

## Passports, Visa's, + EHC Card

As a tour organiser it is your responsibility to ensure that all members of your touring party have the appropriate documentation. This includes passports, Visa's (if required), EHC (E111 equivalent) plus any insurance documentation amongst others. Please leave at least 70 days to obtain all these documents. You must mention at time of enquiry whether any members of your group have any special needs or requirements including physical, dietary or any other. You should contact a doctor if you are in doubt about your fitness to travel. For more advice, visit [www.fco.gov.uk](http://www.fco.gov.uk) and visit your local Post Office to obtain a copy of 'Health Advice for Travellers'.

## Behaviour

In signing the booking form, you, the tour organiser, accept responsibility for the behaviour of yourself and your touring party for the duration of the tour. You therefore, are liable for any damage or loss caused by your group. Full payment for the damage must be paid at the time. You will be responsible for meeting all costs (including both party's legal costs) involved in any subsequent claims made against either Sky High Sports or your group. If the behaviour of any of your tour party is deemed unacceptable by Sky High Sports staff, suppliers or agents we reserve the right to terminate your tour without refund. Sky High Sports will be entitled to recover from the touring party the costs of any damage or loss to Sky High Sports or

our suppliers and agents, caused by the group. Should your behaviour be such that the relationship between Sky High Sports and our supplier(s) is damaged, we will seek to recover compensation appropriate to the loss of future earnings. Please be aware that alcohol consumption may invalidate your insurance and appropriate care should be taken when under the influence of alcohol.

## Tour Organiser's Responsibilities

As a group organiser it is your responsibility to:

Complete booking form on behalf of the group and ensure that all information you give to Sky High Sports and have received from Sky High Sports is accurate.

Make deposit and final payment on time.

Ensure that your group have up to date passports, all Visa requirements are met and EHC's have been obtained in time.

Keep your group well-informed with information given to you by Sky High Sports.

Obtain appropriate Federation & Union permission for the Tour Fixtures.

Arrive promptly for transfers, matches, events or departures.

Inform us of any changes

Ensure that you and your group adhere to local laws and regulations of Sky High Sports and our suppliers.

## Sky High Sports - Our Liabilities

Sky High Sports do not accept liability for death or bodily injury to you or any member of your group unless it is the proven fault of a member of Sky High Sports staff, representative, agent or supplier who was acting within the course of their employment or partnership with Sky High Sports. We can accept no liability for unforeseen circumstances beyond the control of the company or its members of staff including flight delays/cancellations or force majeure. Sky High Sports staff will however be available for advice and information 24 hours a day whilst you are on your tour from our UK offices.

Thank you for taking the time to read these terms and conditions. Rest assured, now the fun can really begin so simply complete your booking form and return it with your deposits as advised on your provisional quote.

# SkyHigh SPORTS

the rugby tour specialists



THE RUGBY TOUR SPECIALISTS

[WWW.SKYHIGHSPORTS.CO.UK](http://WWW.SKYHIGHSPORTS.CO.UK) | +44 1434 636 097 | #RUGBYTOUR